NORTHLINE / OPERATIONS

Supplier performance review

Reporting period: April-June 2026 | Currency: USD

Executive summary

Across 240 orders, 222 arrived on time. On-time delivery was 92.5%.
The late-order count was 18; no orders were cancelled.

Supplier scorecard

Supplier	Orders	On time	Spend (USD)
Aster Packaging	100	96	12,500
Cedar Components	80	72	18,400
Harbor Logistics	60	54	9,600
TOTAL	**240**	**222**	**40,500**

Basis: an order is on time when received by the agreed delivery date.
Spend excludes tax. All figures and organizations are fictional.

Managment note

Prioritize Cedar and Harbor: each recorded 90.0% on-time delivery.

ACTION PLAN

Reporting period: April-June 2026 | Internal planning copy

01 / Confirm causes

Owner: Procurement lead | Due: 10 July 2026

Review all 18 late orders with Cedar and Harbor before assigning causes.

02 / Agree recovery steps

Owner: Supplier manager | Due: 17 July 2026

Record a corrective action, accountable owner and due date for each issue.

03 / Monitor delivery

Owner: Operations analyst | Due: 31 July 2026

Review on-time delivery weekly against a planning target of 95.0%.

Decision rule

Escalate any overdue corrective action at the next operations review.

The 95.0% target is a planning assumption, not a measured result.